

COMPUTER SUPPORT SPECIALIST

Program Outlook



Employment of computer support specialists is projected to grow 11 percent from 2016 to 2026, faster than the average for all occupations. More support services will be needed as organizations upgrade their computer equipment and software. Because of the wide range of skills used in different computer support jobs, there are many paths into the occupation. A bachelor's degree is required for some computer support specialist positions, but an associate's degree or postsecondary classes may be enough for others.

Employment Information			
	Greater Kansas City Area <small>(15 counties in KC Metropolitan Statistical Area)</small>	State of Kansas	National
2019	6,803	8,134	724,150
2024 Projected	7,271	8,504	776,029
% Change	6.9%	4.5%	7.2%

Salary Information <small>(Median Hourly Wage)</small>			
	Greater Kansas City Area <small>(15 counties in KC Metropolitan Statistical area)</small>	State of Kansas	National
2019	\$22.52	\$21.00	\$24.51

JCCC Completer Information <small>(2017-2018 Academic Year)</small>	
% Employed in Related Field	Median Hourly Wage
60%	\$20.00

The JCCC Office of Institutional Research conducts a follow-up study of program completers one year after completion.

Note: Salary Information for Greater Kansas City, State, and National is based on EMSI 2018 fourth quarter data. (Release 2019.3)
JCCC information for career program completers is based on data supplied by respondents to follow-up studies and is not necessarily representative of all career program completers. Other sources: Bureau of Labor Statistics